

The Philippine American Life and General Insurance Company

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MEDIA RELEASE

Philam Life Offers Easy Payment Options for Policyholders

THE PHILIPPINES, JULY 2013 – Building upon six decades of devoted customer service, Philam Life continues to delight customers with the launch of payment facilities where customers can conveniently pay premiums from various portals.

"Our mission is to empower Filipinos to achieve financial security and prosperity. We want people to live a life of abundance while being financially responsible," said Rex Mendoza, Philam Life president and CEO. "To achieve this, we continuously provide our clients with more options on how to pay their premiums through various payment facilities."

Philam Life policyholders can now pay their Philam Life policies through these payment facilities:

- Auto-debit arrangement. Policyholders can arrange automatic debits from their bank accounts
 to pay for the premium amount of their Philam Life policy. Currently, BPI, BDO and Security Bank
 clients are allowed to enroll.
- Online banking. The ease of online banking extends to the insurance industry as Philam Life
 policyholders with BPI or BDO deposit accounts can pay from anywhere in the world with the
 convenience of clicking a button. BPI and BDO depositors can also pay via ATMs or via BPI
 phone banking.
- Over-the-counter through bank partners. Philam Life has over 3,000 partner establishments nationwide. Partner banks include BPI, BDO, EastWest, Metrobank, PNB, and Security Bank.
- Overseas Payment. Clients based outside of the Philippines may deposit their premium payment
 to any bank or remittance center that accepts payment to the Philippines. Premium payments
 made to these banks or remittance centers will be credited to their policy.

For further information about these payment facilities, please visit www.philamlife.com or call (02) 528-2000 or 1-800-10-528-2000 (available to PLDT subscribers).

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About Philam Life

The Philippine American Life and General Insurance Company (Philam Life) is the country's premier life insurance company. Established on June 21, 1947, Philam Life offers an extensive line of products in the industry that provides solutions to various financial needs including life protection, health insurance, savings, education, retirement, investment, group, and credit life insurance.

Philam Life is a member of AIA Group Limited, the largest independent publicly listed pan-Asian life insurance group.



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About AIA

AIA Group Limited and its subsidiaries (collectively "AIA" or "the Group") comprise the largest independent publicly listed pan-Asian life insurance group. It has operations in 16 markets in Asia-Pacific – wholly-owned branches and subsidiaries in Hong Kong, Thailand, Singapore, Malaysia, China, Korea, the Philippines, Australia, Indonesia, Taiwan, Vietnam, New Zealand, Macau, Brunei, a 97 per cent subsidiary in Sri Lanka and a 26 per cent joint-venture in India.

The business that is now AIA was first established in Shanghai over 90 years ago. It is a market leader in the Asia-Pacific region (ex-Japan) based on life insurance premiums and holds leading positions across the majority of its markets. It had total assets of US\$134,439 million as of 30 November 2012.

AIA meets the savings and protection needs of individuals by offering a range of products and services including retirement savings plans, life insurance and accident and health insurance. The Group also provides employee benefits, credit life and pension services to corporate clients. Through an extensive network of agents and employees across Asia-Pacific, AIA serves the holders of more than 25 million individual policies and over 13 million participating members of group insurance schemes.

AIA Group Limited is listed on the Main Board of The Stock Exchange of Hong Kong Limited under the stock code "1299" with American Depositary Receipts (Level 1) traded on the over-the-counter market (ticker symbol: "AAGIY").

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